

## RATE CLASSES

The rates that apply to your use of electricity depend on the type of service you receive. Please note that you are responsible for the initial and continuing selection of the most advantageous rate for which you qualify. GMP customer service representatives are available to assist you in making the proper selection. Complete tariffs are located at [www.greenmountainpower.biz](http://www.greenmountainpower.biz).

### Residential Rates

#### Residential Rate 01

Generally available to all single family private dwellings and farm customers with the exception of those customers for whom Time-Of-Use Rate 61 is required.

#### Residential Time-Of-Use Rate 11

Unavailable for additional service locations. Service locations on Rate 11 may continue on the rate.

#### Residential Time-Of-Use Rate 61

Available to all residential and farm customers on an optional basis and required for customers consuming over 7,600 kwh per month.

### Commercial and Industrial Rates

#### General Service Rate 06

Available for non-residential and farm customers, except for those with a measured demand of 200 kw or more during any billing month or except for those customers for whom Time-Of-Use Rate 63 is required.

#### Time-Of-Use Rate 63/65

Available to all non-residential and farm customers on an optional basis and required for customers consuming 7,600 kwh or more per month.

Rate 63= Industrial; 1000 kw or greater

Rate 65= Commercial; less than 1000 kw

### Outdoor Lighting Areas

#### Street–Area–Floodlighting Rate 16

Unavailable for additional service locations. Service locations on Rate 16 may continue on the rate.

#### Outdoor Lighting Rate 18

Available to all customers requesting outdoor lighting service. Energy and maintenance only service is available. Contact Customer Care at 1-888-835-4672 for details.

## OUTDOOR LIGHTING SERVICE

Outdoor Lightings Rate (Per Month)	Rate 16 Unit Price	Rate18 Unit Price
Street and Area Lights:		
Mercury Vapor — 100 watt	\$ 10.46	\$13.88
— 175 watt	16.84	17.08
— 250 watt	23.36	24.71
— 400 watt	34.59	31.97
Sodium Vapor — 70 watt	14.65	14.14
— 100 watt	16.21	15.60
— 150 watt	18.47	17.78
— 200 watt	22.27	20.73
— 250 watt	24.43	22.84
Flood Lights:		
Mercury Vapor — 400 watt	34.59	
— 1000 watt	72.12	
Sodium Vapor — 250 watt	25.55	25.28
— 400 watt	32.04	31.72
Town & Country — 100 watt	13.33	
Contemporary — 70 watt	57.62	14.14
— 150 watt	61.61	17.89
LED (Light Emitting Diode)		
These energy efficient lights are available in any new installation and will replace failed mercury vapor lights.		
— 20 LED		10.39
— 30 LED		10.69
— 40 LED		12.97
— 50 LED		13.56
Metal Halide — 70 watt	13.22	
Failed mercury vapor Town and Country lights will be replaced with Metal Halide lights at the rate set forth above.		
Energy Efficiency Charge: 0.00808 per kwh times the wattage of the light times 360 hours.		

### Customer Service

You may obtain additional information and make service requests Monday through Friday, 7 a.m. to 7 p.m. by calling toll-free 1-888-TEL-GMPC (1-888-835-4672) or sending us e-mail at [callcenter@greenmountainpower.com](mailto:callcenter@greenmountainpower.com).

### Emergency Service

For power outages or other emergencies, you can reach us 24 hours a day, every day at 1-888-TEL-GMPC (1-888-835-4672).



163 Acorn Lane • Colchester, Vermont 05446  
[www.greenmountainpower.com](http://www.greenmountainpower.com)

## GREEN MOUNTAIN POWER CORPORATION

SUMMARY OF  
**Rates & Services**  
EFFECTIVE OCTOBER 1, 2011

This brochure is designed to help you understand Green Mountain Power's service and rate classifications. A more complete description is included in the "rate schedules" on file with and approved by the Vermont Public Service Board. You may review the rate schedules at GMP's web site, [www.greenmountainpower.com](http://www.greenmountainpower.com).

### Important Information About Your Service Bill

#### TERMS OF PAYMENT

Your bill is rendered at the "unit prices" listed. Bills are due upon receipt, considered delinquent 30 days after the billing date, and upon proper prior notice by the Company, service will be disconnected.

#### LATE PAYMENT CHARGE

##### (Non-residential customers only)

For all commercial and industrial customers, if payment is not received by the Company on or before the next monthly billing date, a late payment charge of 1% shall be imposed upon the past-due balance.

#### INITIAL SERVICE CHARGE

You will be charged \$35.00 each time an account is set up in your name.

#### MINIMUM CHARGE

For all Residential Rates and General Service Rate 06, the minimum monthly charge is the customer charge. For Rate 63, the minimum charge is the customer charge plus the minimum billing demand charge.

#### ENERGY EFFICIENCY CHARGE

This charge funds the statewide Energy Efficiency Utility. For information about energy efficiency services available to you, call toll free 1-888-921-5990.

#### ESTIMATED BILLS

Bills will be estimated for billing periods when the meter is not read.

#### DETERMINATION OF DEMAND

For peak hour demand charges under Time-Of-Use Rate 63, the billing demand is the greater of: (a) the greatest 15-minute use established during such month, but not less than 50% of the highest fifteen minute peak use during the preceding eleven months; or (b) any applicable contract demand. Off-Peak Hour demand is the highest 15-minute demand measured during the month during off-peak hours.

#### LINE EXTENSIONS

Line extensions must be individually contracted for in accordance with applicable rate schedules.

#### BUDGET PLAN

The Company offers a 12-month budget billing plan. Contact Customer Care at 1-888-835-4672 for details.

## RESIDENTIAL SERVICE

### RATE 01

Rate (Per Month)	Unit Price
Customer Charge	\$11.25
Energy Charges:	
All kwh, per kwh	0.14728
Energy Efficiency Charge, per kwh**	0.00918

### RATE 11

Optional Time-of-Use Service — On-Peak Consumption / Off-Peak Consumption. For customers with Electric Storage Space Heating Equipment, Rate Code 22 for On-Peak Consumption / Off-Peak Consumption

Rate (Per Month)	Unit Price
Customer Charge	\$16.16
Energy Charges:	
During Peak Hours*	
All kwh, per kwh	0.25624
During Off-Peak Hours*	
All kwh, per kwh	0.11389
Energy Efficiency Charge, per kwh**	0.00918

\* The peak hours shall be a period of four consecutive hours between the hours of 7:00 a.m. to 12:00 noon, and a period of three consecutive hours between the hours of 4:00 p.m. and 10:00 p.m., as selected by the Company.

### RATE 61

Time-of-Use Service — On-Peak Consumption / Off-Peak Consumption

Rate (Per Month)	Unit Price
Customer Charge	\$16.20
Energy Charges:	
During Peak Hours*	
All kwh, per kwh	0.17245
During Off-Peak Hours*	
All kwh, per kwh	0.07666
Energy Efficiency Charge, per kwh**	0.00918

\* The peak hours shall be a period of 16 consecutive hours between 6:00 a.m. and 11:00 p.m. on weekdays (Monday through Friday) only. All other hours are considered off-peak.

\*\* Effective bills rendered February 1, 2011

#### RATE ADJUSTMENTS:

Under the alternative regulation plan, all customers will see a quarterly power adjustment if power supply costs are higher or lower than expected. In addition, there will be an annual earnings sharing adjustment if earnings are above or below a specified level.

## COMMERCIAL AND INDUSTRIAL SERVICE

### RATE 06

General Service	
Rate (Per Month)	Unit Price
Customer Charge	\$18.76
Energy Charges:	
All kwh, per kwh	0.13887
Energy Efficiency Charge, per kwh**	0.00808

### RATE 63/65

Time-Of-Use Service — On-Peak Consumption and Off-Peak Consumption.

Rate (Per Month)	Unit Price
Customer Charge	\$88.57
Investment Charge:	
On-Peak* kw, per kw	\$12.81
Off-Peak kw, per kw	\$3.31
Rate 65 Energy Efficiency Charge, per kw**	0.8558
Rate 63 Energy Efficiency Charge, per kw**	1.0135
Energy Charge:	
On-Peak* kwh, per kwh	0.09159
Off-Peak kwh, per kwh	0.06796
Rate 65 Energy Efficiency Charge, per kwh**	0.00508
Rate 63 Energy Efficiency Charge, per kwh**	0.00437

\* The peak hours shall be a period of 16 consecutive hours between 6:00 a.m. and 11:00 p.m. on weekdays (Monday through Friday). All other hours are considered off-peak.

## GREEN RATE OPTIONS

### Greener GMP

Through "Greener GMP" you can choose to make sure that energy from certified renewable resources equal to all or just a portion of your monthly bill use is delivered into the regional electric system.

Residential customers: (rate 01)

- May choose renewable resources equal to 25%, 50%, 75% or 100% of monthly bill
- Additional premium of 3 cents per kwh

Small commercial customers: (rate 06)

- May choose renewable resources equal to any multiple of 10% of monthly bill
- Additional premium of 3 cents per kwh

Large commercial customers: (rates 63 and 65)

- May choose renewable resources equal to 10 percent of monthly use and may sign up for additional portions in multiples of 10 with Company permission.
- Additional premium of 3 cents per kwh

Additional information at [www.greenmountainpower.com](http://www.greenmountainpower.com).

### RATE 63/65 CRITICAL PEAK (optional)

Critical peak hours will be a maximum of 150 hours per calendar year and a maximum of 8 hours per day.

Rate (Per Month)	Unit Price
Customer Charge	\$88.57
Investment Charge:	
On-Peak* kw, per kw	\$9.22
Off-Peak kw, per kw	\$3.31
Critical Peak kw, per kw	\$8.57
Rate 65 Energy Efficiency Charge, per kw**	0.8558
Rate 63 Energy Efficiency Charge, per kw**	1.0135
Energy Charge:	
On-Peak* kwh, per kwh	0.08927
Off-Peak kwh, per kwh	0.06796
Critical Peak kwh, per kwh	0.32984
Rate 65 Energy Efficiency Charge, per kwh**	0.00508
Rate 63 Energy Efficiency Charge, per kwh**	0.00437

\* The peak hours shall be a period of 16 consecutive hours between 6:00 a.m. and 11:00 p.m. on weekdays (Monday through Friday). All other hours are considered off-peak.

### ADJUSTMENT CLAUSES—RATE 63/65

#### Power Factor Adjustment

When your power factor is less than 95%, the peak hour demand charge shall be increased by the ratio of 95% to the actual power factor.

#### Primary Metering Discount

If the electricity delivered to you is measured on the primary side of the stepdown transformers used to supply your entire service, a discount of 2.5% will be allowed from the sum of the Investment and Energy charges.

#### Transmission Service Discounts

If the electricity for your entire service is delivered directly to you at either of the Company's subtransmission voltages of 34,000 or 69,000 volts, a discount of 4% will be allowed from the sum of the Investment and Energy charges.

#### Transformer Ownership Discount

If you furnish all required transformers, you will receive a credit of 71.52 cents for each kilowatt of billing demand. The billing demand used for this calculation will be the larger of the on-peak and the off-peak billing demands recorded.